



UNHCR
The UN
Refugee Agency

CALL FOR EXPRESSION OF INTEREST (CEoI)

Implementation of 2014 UNHCR Provision of Protection and mixed solution to Refugees and asylum-seekers from the DRC, Rwanda, Burundi and elsewhere

CEoI - Ref.No: UNHCR/23.09.2013/ZIMHA

23 September 2013

The Office of the United Nations High Commissioner for Refugees ([UNHCR](#)) was established on December 14, 1950 by the United Nations General Assembly. The agency is mandated to lead and co-ordinate international action to protect refugees and resolve refugee problems worldwide. Its primary purpose is to safeguard the rights and well-being of refugees. It strives to ensure that everyone can exercise the right to seek asylum and find safe refuge in another State, with the option to return home voluntarily, integrate locally or to resettle in a third country. It also has a mandate to help stateless people.

In more than six decades, the agency has helped tens of millions of people restart their lives. Today, a staff component of some 7,685 people in more than 125 countries continues to help some 33.9 million persons.

UNHCR established a presence in Zimbabwe in 1988 to assist the refugees and asylum-seekers from Mozambique. UNHCR has two offices in Zimbabwe, with the country office in Harare and a field office in Tongogara. The main responsibility for UNHCR, in line with its statutory responsibilities, is to monitor the implementation of the refugee conventions and promote durable solutions to refugee problems. The mandate has been extended to include prevention and reduction of statelessness. UNHCR discharges this role primarily by, providing technical support and guidance to Government on policy formulation and refugee matters. UNHCR also provides protection and assistance to asylum-seekers and refugees through partnership with a number of Governmental, and non-governmental organizations (NGOs) that render legal and social assistance to refugees and asylum-seekers on behalf of the Office.

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UNHCR Zimbabwe implements its programmes through operational and implementing partnerships with Government, local and international organizations. UNHCR identifies its implementing partners through Calls for Expression of Interest (CEoIs). UNHCR is issuing 2 CEoIs for the implementation of its 2014 Country Operations Plan in Zimbabwe.

*The purpose of this Call for Expression of Interest (UNHCR/23.09.2013/ZIMHA) is to invite partners (organizations, NGOs, associations) to express their interest in implementing **UNHCR's Protection and mixed solutions to Refugees and Asylum-seekers from the DRC, Rwanda, Burundi and Elsewhere in Zimbabwe in 2014.** The partner(s) to be selected through this CEoI are expected to manage the daily operational project activities under UNHCR's overall guidance and supervision.*

Organizations that have unique and complementary attributes to UNHCR's capacities and resources for undertaking the Protection and mixed solutions to Refugees and Asylum-Seekers from the DRC, Rwanda, Burundi and Elsewhere are invited to respond to this CEoI (Ref. No: UNHCR/23.09.2013/ZIMHA) by submitting their Concept Note(s) by latest

Tuesday 15 October 2013. Upon receipt of the Concept Notes, a UNHCR Implementing Partner Selection Committee will review these in accordance with pre-defined criteria reflected in the CEoI. The applicant organizations will receive written notification of the outcome of the assessment latest by 8 November 2013. Instructions for any follow-up by applicants will be provided in this response.

A blank Concept Note form may be collected from the office of the United Nations High Commissioner for Refugees in Zimbabwe for responding to this Call or you can print from the website. The completed Concept Note(s) must be clear and concise, not exceeding 3 pages. Applicants are requested to submit their Concept Note(s) electronically to this address: zimhalcc@unhcr.org, indicating as Subject title: *UNHCR/23.09.2013/ZIMHA: Refugee Programme – (name of your organization)*. If unable to submit electronically, applicants can hand-deliver their submission through the tender box located at UNHCR Harare Representation Office, with the outer envelope marked and addressed to the attention of “The Secretary of the Implementing Partner Selection Committee” UNHCR Branch Office, Arundel Office Park, Block 8, Norfolk Road, Mt. Pleasant, Harare , Zimbabwe.

Organizations that have not partnered with UNHCR previously must also complete and submit jointly with their Concept Note a Partner Declaration form which can be collected from the office of the United Nations High Commissioner for Refugees in Zimbabwe

The next two pages provide a brief description and background of project goals and particularities of the operation as well as selection criteria for the Refugee Programme to guide interested organizations in the elaboration of their Concept Note(s).

In case of need for clarifications or additional information, please contact Ms. Monica Chikukwa, e-mail chikukwa@unhcr.org
Please consult UNHCR’s website www.unhcr.org for more information on UNHCR and its global policy priorities.

Project Title	Project Location
<p>Provision of Protection and mixed solution to Refugees and Asylum-seekers from the DRC, Rwanda, Burundi and Elsewhere CEoI-Ref.No:UNHCR/23.09.2013/ZIMHA</p>	<p>Tongogara Refugee Camp , Chipinge</p>
<p>Project Background</p>	
<p>Zimbabwe is a state party to the 1951 Refugee Convention, its 1967 protocol as well as the 1969 OAU Convention Governing the Specific Aspects of Refugee Problems in Africa. Zimbabwe continues to receive refugees, primarily from the Great Lakes region and the Horn of Africa. UNHCR’s relationship with the Government of Zimbabwe (GoZ) remains excellent. Zimbabwe has maintained a long and generous tradition of allowing asylum-seekers access to its territory and the asylum adjudication procedures. Refugees are accorded access to medical services, on the same footing as nationals as well as access to primary, secondary school education and skills and vocational training. The refugees are also able to access tertiary institutions of learning. Refugees reside mainly at Tongogara refugee camp in Chipinge district of Manicaland province.</p> <p>The main groups of people of concern planned for in 2014 under the Zimbabwe operation are: Refugees and asylum-seekers fleeing the conflict in the Democratic Republic of Congo (DRC), Burundians, Rwandans and others who may have faced persecution in their home countries or fled from generalized conflict, as well as Somali refugees who have fled the insecurity in Somalia.</p> <p>While Zimbabwe hosts a total of 7,936 refugees and asylum-seekers, the country also continues to be affected by mixed-migration population movements along the north-south migratory route. UNHCR, the Government of Zimbabwe and the International Organization for Migration (IOM) have established a Task Force to work on the phenomenon of mixed migratory population movements, and the Nyamapanda Transit Centre has been set up to process people arriving in these mixed population movements.</p> <p>In 2014, the main needs of refugees are projected to be access to documentation; access to a fair and functioning asylum systems; access to basic social services; and timely emergency assistance with shelter and food for the most vulnerable among the refugees.</p> <p>Operational and implementing partners will be expected to focus on the following Goals, Objectives and Activities:</p>	
<p>Goal, Objective and Main Activities</p>	
<p><u>Goal:</u> Protection and Mixed Solutions towards refugees and asylum-seekers.</p> <p><u>Objectives:</u></p> <ul style="list-style-type: none"> - Basic needs and essential services provided - Co-ordination and partnerships strengthened; - Community mobilization strengthened and expanded; - Self-reliance and livelihoods improved; 	

- Durable solutions
- Status determination & civil registration
- Security from violence and exploitation

Main activities/output:

- Access to food security / improved nutritional status of refugees and asylum-seekers
- Improved access to primary health care and HIV/Aids care/treatment
- Provision of education support
- Provision of adequate shelter
- Self- reliance/improvement of livelihoods
- Access to and quality of status determination improved
- Civil registration and civil status documentation
- SGBV prevention and response improved

Population Group / Persons of Concern

Refugees and asylum-seekers

Project period

1 January 2014 to 31 December 2014

Submission Deadline for Concept Note

15 October 2013

Date results to be communicated to applicants

8 November 2013

Selection Criteria

Sector expertise and experience:

The required specific skills, sector specialisation, knowledge and available human resources.

Project management:

The ability to deliver project objectives. Accountability mechanisms and sound financial management systems, taking into account the organization's audit results of at least 2 previous years. Existence of internal control systems. Previous performance records in particular with similar projects.

Local experience and presence:

On-going programme in the area of operation; local knowledge; Knowledge about the Zimbabwe socio-political context; Skills in engaging refugees and other persons of concern; Trust from local communities; National versus local presence; Partner policy on community relations; Complaint mechanisms for persons of concern. Experience in establishment of partnerships and networking with local stakeholders, including national/provincial/local government departments; and partner Code of Conduct (if any).

Contribution of resources:

Evidenced and documented contribution of resources to the Project in cash or in-kind (e.g. human resources, supplies and/or equipment) by the partner that are presently available (or potentially to be mobilized by the partner) in order to supplement UNHCR's resources.

Cost effectiveness:

The level of direct costs and administrative costs related to the Project in relation to project deliverables.

Other:

Previous partnering with UNHCR and performance results with UNHCR plus Geographic scope of coverage.